



Capstone White Glove

Solutions

Capabilities Statement



COMPANY OVERVIEW

Capstone White Glove Solutions (*Capstone WGS*) is a team of highly qualified consultants led by Dr. Jessica Respus PhD, with specialization across various domains of educational and professional development services. Our team's experience from several industries allows us to promptly provide objective advice and expertise with the highest quality of service. We support our clients in the public and private sectors through a unique approach to people, processes, and tools; and the provision of resources to out-perform their industry peers, and develop in their everyday leadership quest.

At Capstone White Glove Solutions, our supports and trainings facilitate conversations that allow every voice to be heard and ensures buy-in. We then guide those involved through proven data-based strategies and accountability to help them work at their best and position them to thrive, producing optimal growth and fostering a growth mindset in the workplace.

CORE COMPETENCIES

Our unique core capabilities cover:

- Leadership, Mentoring, and Professional Development
- Curriculum Design and Development
- Strategic Action Planning
- Diversity, Equity, and Inclusion
- Employee Effectiveness
- Emotional Intelligence (EI)
- Organizational Leadership, Turnaround and Improvement
- Budget Development and Management
- Keynote Speaking

OUR KEY DIFFERENTIATORS

We are a team enabler. We build, group communications, problem-solve, and enhance effectiveness in decision-making through bespoke facilitations.

- We are experts at delivering executive leadership and management programs. Well-experienced in delivering tailored literacy and social development curriculum for all stakeholders.
- Partnering and working to build ownership with internal stakeholders and the leadership of our clients, is our forte.
- We do not just teach or preach diversity, equity, and inclusion; we LIVE IT

PAST PROJECTS PERFORMANCE

- Cumberland County Christian School, Fayetteville, NC
- Private and Public Schools
- Keynote Speaking & Mentoring across Industries

SECTORS AND INDUSTRIES COVERAGE

- Government (Federal, State and Locals)
- Private, Commercial and Not-for-Profits
- Military Institutions, Agencies & Installations

Championing Educational Excellence and Integrity in Government Contracting. We are a minority-owned company, proud to be an Equal Employment Opportunity and Affirmative Action employer, including females, minorities, protected Veterans, and those with disability.

NAICS CODES

- 611000 - Educational Services
- 611430 - Professional and Management Development Training
- 611710 - Educational Support Services
- 541611 - Administrative Management and General Management Consulting Services
- 541618 - Other Management Consulting Services
- 551100 - Management of Companies and Enterprises (Hotels)
- 561720 - Janitorial Services
- 711510 - Independent Artists, Writers, and Performers
- 813410 - Civic and Social Organizations
- 8299 - Schools and Educational Services, Not Elsewhere Classified
- 923110 - Administration of Education Programs

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ADDRESS

100 Hay Street, Suite 704, PMB 1013, Fayetteville, NC 28301

FAX

PARTNERS & SOME OF OUR PROJECT CLIENTS



Ascension
Sacred Heart



EDUCATIONAL SERVICES

- Elementary and Secondary Schools
- Junior Colleges
- Colleges, Universities, and Professional Schools
- Business Schools and Computer and Management Training
- Technical and Trade Schools
- Other Schools and Instruction
- Educational Support Services

ADMINISTRATIVE MANAGEMENT AND GENERAL MANAGEMENT CONSULTING SERVICES

- Reorganizational consulting services
- Strategic planning consulting services
- Financial management consulting (except investment advice) services
- Medical office management consulting services or consultants
- Site location consulting services
- Administrative management consulting services
- Records management consulting services
- General management consulting services
- Business management consulting services
- Site selection consulting services
- Business start-up consulting services

PROFESSIONAL AND MANAGEMENT DEVELOPMENT

- Management development training
- Quality assurance training
- Continuing education seminars or conferences
- Professional development training

SCHOOLS AND EDUCATIONAL SERVICES, NOT ELSEWHERE CLASSIFIED

- Art schools, except commercial
- Automobile driving instruction
- Baton instruction
- Bible schools, not operated by churches
- Ceramics schools
- Charm schools
- Civil service schools
- Continuing education programs
- Cooking schools
- Curriculum development, educational
- Diction schools
- Drama schools
- Finishing schools, charm and modeling
- Flying instruction
- Hypnosis schools
- Language schools
- Modeling schools, clothes
- Music schools
- Personal development schools
- Public speaking schools
- Reading schools
- Speed reading courses
- Student exchange programs
- Survival schools
- Tutoring
- Vocational counseling, except rehabilitation counseling

EDUCATIONAL SUPPORT SERVICES

- Testing services, educational
- Educational guidance counseling services
- Educational curriculum development services
- Educational testing evaluation services
- Career and vocational counseling services (except rehabilitative)
- Test development and evaluation services, educational
- Educational testing services
- Educational consultants
- Educational support services
- College selection services

ADMINISTRATION OF EDUCATION PROGRAMS

- Education statistics centers, government
- University regents or boards, government
- Teacher certification bureaus
- Education program administration
- Certification of schools and teachers
- Education offices, nonoperating
- State education departments
- County supervisors of education (except school boards)
- County supervisors of education, except school boards
- Education offices, nonoperating
- Education statistics centers-government
- State education departments
- Teacher certification bureaus
- Community social service program administration

OUR BELIEFS BACKED WITH PROVEN RESULTS

Exceptional education support, and developmental training solutions service ratings since 2011.

- At Capstone WGS, we believe that the tangible deliverable of strategic planning is not an impressive document that sits on the desk collecting dust. Our deliverables are detailed strategic action plans, that spell out how our firm is going to assist in achieving your organization’s growth objectives. Our experienced industry leaders and consultants play an active role in creating your strategic action plan to ensure that your company’s vision, goals, strategies, and tasks are clearly defined and attainable.
- A four decades of cumulative experience in the business development and educational services has earned us a reputation for excellence and for building long-term relationships with our clients. We have the team and structure to dutifully respond to emergencies, and accommodate varying number of training participants with cutting edge solutions, techniques, materials, and strategies.
- We are Resource Development Expert. We have successfully authored and curated extensive resources, including guides, case studies, and business plan templates, to support participants in launching and sustaining successful schools. Ensured that all materials are up to date with the latest educational trends and business practices.

